Coastal Health & Wellness
Governing Board
April 25, 2019

Board Members
Present:
David Delac
Dr. Howard
Jay Holland
Victoria Dougharty
Virginia Valentino
Dorothy Goodman
Samantha Robinson
Aaron Akins
Elizabeth Williams

Staff:
Kathy Barroso, Executive Director
Judie Olivares
Mary Orange
Tiffany Carlson
Ashley Tompkins
Michelle Peacock
Pisa Ring
Eileen Dawley
Richard Mosquera
Diana Driskill
Tyler Tipton
Kristina Garcia
Amanda Wolff
Tikesia Thompson Rollins

Excused Absence: Dr. Thompson
Unexcused: Miroslava Bustamante, Mario Hernandez

*Items 1-9 Consent Agenda
A motion was made by Virginia Valentino to approve the consent agenda items one through nine. Jay Holland requested that the minutes from the April 9, 2019 special meeting be amended to state there was no action taken from executive session. A motion was made by Virginia Valentino and seconded by Dorothy Goodman. The Board unanimously approved the consent agenda.

Item #10 Executive Reports
Kathy Barroso, Executive Director, presented the April 2019 Executive Report to the Board.

Item #11 Consider for Approval March 2019 Financial Report
Mary Orange, Business Office Manager, presented the March 2019 financial report to the Board. A motion to accept the financial report as presented was made by Virginia Valentino. Victoria Dougharty seconded the motion and the Board unanimously approved.

Item #12 Consider for Approval Quarterly Visits and Collections Report Including a Breakdown by Payor Source for Recent New Patients
Mary Orange, Business Office Manager, presented the quarterly visit and collections report including the breakdown of new patients by payor source. A motion to accept this report as presented was made by Virginia Valentino and seconded by Aaron Akins. The Board unanimously approved the motion.

Item #13 Consider for Approval Quarterly Access to Care Report
Kathy Barroso, Executive Director, presented the quarterly access to care report to the Board. Ms. Barroso informed the Board that a goal of 90 percent utilization for medical, dental and counseling services has been established. Medical utilization rates for the quarter were slightly lower than the goal while Dental utilization rates were higher. Although counseling utilization rates continued to be low, rates improved from the prior quarter. In addition, no-show rates in all areas improved in comparison to last quarter. A motion to accept this report as presented was made by Dr. Howard and seconded by Dorothy Goodman. The Board unanimously approved the motion.

Item #14 Consider for Approval Quarterly Patient Satisfaction Survey Results
Kathy Barroso, Executive Director, presented the results of the quarterly patient satisfaction survey from January 1, 2019 to March 31, 2019. Ms. Barroso reported that there was a 14% survey response rate in comparison to a 15% response rate reported last quarter. Overall, the majority of comments were overwhelmingly favorable, with approximately 80% of the
responses rated as excellent. A motion to accept the report as presented was made by Dr. Howard and seconded by Victoria Dougherty. The Board unanimously approved the motion.

**Item #15 Consider for Approval Quarterly Compliance Report**
Richard Mosquera, Chief Compliance Officer, presented the quarterly compliance report to the Board. Samantha Robinson suggested looking into the code alert system used in the clinic to make sure that it meets the latest standards. A motion to accept the report as presented was made by Dr. Howard and seconded by Virginia Valentino. The Board unanimously approved the motion.

**Item #16 Consider for Approval Request to add a Staff Part-Time Hygienist**
Mary Orange, Business Office Manager, asked the Board to consider for approval a request to add a staff part-time hygienist to meet the increasing need in both the Texas City and Galveston dental clinics. A motion to accept the request for a part-time hygienist was made by Dr. Howard and seconded by Virginia Valentino. The Board unanimously approved the motion.

**Item #17 Consider for Approval Re-Privileging Rights for Leonard Nagorski, MD**
Kathy Barroso, Executive Director, asked the Board to consider for approval re-privileging rights for Leonard Nagorski, MD as recommended by Dr. Cynthia Ripsin, Medical Director. A motion to approve re-privileging rights for Leonard Nagorski, MD, was made by Jay Holland and seconded by Virginia Valentino. The Board unanimously approved the motion.

**Item #18 Consider for Approval Privileging Rights for the following Contract Provider Providing Tele-Psychiatry Service**
Kathy Barroso, Executive Director, asked the Board to consider for approval privileging rights, as recommended by Dr. Cynthia Ripsin, Medical Director, for the following contract physician who will be providing tele-psychiatry services.

- Carlos Tirado, MD

A motion to approve privileging rights for Dr. Tirado was made by Virginia Valentino and seconded by Victoria Dougherty. The Board unanimously approved the motion.

**Item #19 Consider for Approval Privileging Rights for the following UTMB Residents**
Kathy Barroso, Executive Director asked the Board to consider for approval privileging rights for the following UTMB residents, as recommended by Dr. Cynthia Ripsin, Medical Director.

- Shelby Payne, MD
- Stacy Leung, MD
- Alexander Ondari, MD
- Aubrey Palmer, MD

A motion to approve privileging rights for the UTMB residents was made by Victoria Dougherty and seconded by Dorothy Goodman. The Board unanimously approved the motion.

Adjournment
A motion to adjourn was made by Virginia Valentino and seconded by Dorothy Goodman. The Board adjourned at 12:49 p.m.

[Signatures]
Chair: [Signature]  Date: 5/30/15
Secretary/Treasurer: [Signature]  Date: 5/30/15