

# 4C's begins phase 2 of new system rollouts

[By Galveston County Health District](#)

Special to The Daily News

Published May 16, 2011

GALVESTON — Today, the Galveston County Health District's 4C's Clinics will embark on the second phase of a project that started last October to roll out a new electronic system.

The second phase will be a conversion to an electronic medical records system with a planned go-live date of June 7.

"GCHD researched the new system being implemented for over five years," Jay Holland, chief operating officer, said. "Ultimately, these changes should make accessing care at the 4C's a simpler and more pleasant experience for patients both insured and uninsured. The transition from paper to electronic records should also assist us in our efforts to become as efficient as possible."

During this second phase rolling out EMR, old medical records will be scanned into the electronic system. Medical staff now will have electronic lab results, X-rays, prescriptions, patient education materials and more.

The current paper records system is inefficient, limits viewing to one person at a time and takes up a large amount of space, Dr. Mark Guidry, CEO of 4C's Clinic, said. The clinics expect electronic records will be more easily accessible to multiple care givers and enable better quality of care.

"After 18 years with an inefficient business system and paper health records, we are very excited that this modern electronic system will finally become a reality," Guidry said. "This is one of several improvement plans. We as city clinic and other GCHD offices into the new midcounty annex in the latter part of 2011, once construction is completed.

Finally, as part of plans to improve public services, the clinic name will change from 4C's Clinic to Coastal Health and Wellness, which will be implemented later in the year.

"During our times of transition, we ask the public for their patience and understanding as we endure these significant changes in our systems, ultimately helping us provide more and better service to Galveston County residents."

During a period of staff training, there will be no appointments scheduled from Monday to May 27, as only walk-ins will be seen in the clinics.

Additionally, for the first two weeks after June 7, appointments are reduced from three patients per hour to one patient per hour to allow staff to learn the new system.

Available appointments can be scheduled by calling 409-938-2234 or 281-309-0255.

There also are Saturday walk-in clinics available in Texas City. Clinic locations and hours can be found at [www.gchd.org/4cs/location-hours.html](http://www.gchd.org/4cs/location-hours.html).